



General:

How many tournaments are there during the year?

The NJCAA offers tournaments in 12 different titles per semester, running tournaments in the fall and spring semesters.

What is the tournament structure?

Tournaments are generally 9 weeks in length, with the top teams advancing to the playoffs.

What are the rules for each game?

You may find the Game Rules [here](#).

Can students play multiple games?

As an ongoing effort to provide opportunities while eliminating a variety of barriers to competition, students can compete under as many titles as desired. There may be scheduling conflicts to work around. As stated in the NJCAA Bylaws, "Student-athletes may participate in multiple games sanctioned by the NJCAA during the same academic term."

What is a game connection?

Adding your game connection is the process of adding your gamer tag to your profile. A game connection is required to be eligible for placement on a roster. Additionally, having your "in-game name" makes it easier to contact and invite opponents to game lobbies and ensures that the players in-game match the players on the team roster.

How do we contact our opponent?

Once you receive an opponent through the queue system and have access to your match page, you will communicate with your opponent through the Match Chat function on the dashboard.

How long do the tournaments last?



Tournaments are generally 9 weeks of regular season play, followed by 1-2 weeks of playoffs.

I missed a match. Is there anything I can do to make up the match?

No, there are no “makeup” windows provided. Teams are expected to be ready to play each week.

What games can I play?

The titles that will be offered in the Fall of 2021 will be: Rocket League, Madden 21, FIFA 21, Rainbow Six Siege, Super Smash Brothers Ultimate (Solos), Hearthstone, Call of Duty: Warzone (Solos), Call of Duty: Cold War: Gunfight, NBA 2K21, Valorant, Overwatch, Call of Duty: Cold War.

Can I have an additional advisor join my school account?

Yes, you can invite the additional advisor to join your team through the members’ page on your dashboard. Once they show on your members’ list then you can mark them as a team captain. This will give the additional advisor the same administrative abilities as the existing team advisor. The only limitation is that they will not be able to purchase passes for the entire team.

How many teams will make the playoffs?

The number of rosters that make the playoffs is all dependent on the total registration numbers for that particular tournament.

Where can I find general tournament rule information?

You may find the general tournament rules [here](#).

Registration:

How do I sign up?



You can follow this [Getting Started guide](#) to walk you through the entire process of signing up through registration.

Is there a deadline to register for a tournament?

Yes, there are specific deadlines to register for tournaments. The deadline is usually set to be the day before the tournament begins. Dates are subject to change as we may extend registration on a case-by-case basis.

How many students can I add to my roster?

You may have up to twice the number of starting players required to play a game on your roster for team games. For solo games, you are permitted to put all solo players for one title on the same roster and enroll that roster into the tournament.

What is the difference between a team and a roster?

A team encompasses all of your members and a roster is the list of players playing a specific game.

Is there a maximum/minimum number of students that I need on my team?

There is no minimum or maximum number of students needed to form a team.

How many rosters can I have for one game?

You may have as many rosters for one game as long as a student is not on multiple rosters for the same game.

How do I purchase battle passes?

Please contact [John Morais](#) in order to request an invoice. Once you are invoiced, your passes will be assigned to your "Battle Pass Inventory".

Do we have to schedule our matches?



No, all tournaments have a default play time each week, as determined by the NJCAAE. A link to this schedule can be found in the Fall '21 Survival Guide, found [here](#).

Support:

I am having technical issues. Who can I contact?

Please report any technical issues to the support team by submitting a ticket [here](#).

How can I submit a match dispute?

Please submit your match dispute to our support team [here](#).

I did not receive the verification email when I signed up. What should I do?

Please contact the Customer Success Associate that reached out to you about your verification. They can help assist you in getting another verification email sent to you. If you are a student looking for verification, you can submit a ticket [here](#).

Technical:

Where can I find a list of system requirements?

You may find a list of minimum and recommended system requirements [here](#).

Where can I find a list of ports/services to open?

You may find a list of ports/services to open [here](#).

Resources:

Where can I find information on NJCAAE Eligibility Rules?

You may find information on NJCAA Eligibility Rules [here](#).



Where can I find information on NJCAAE Bylaws?

You may find information on NJCAAE Bylaws [here](#).

Where can I find information on NJCAAE Code of Conduct

You may find information on NJCAAE Code of Conduct [here](#)

Do you have any information on rule violations?

You may find information on punishment sanctions for rule violations [here](#).