FREQUENTLY ASKED QUESTIONS: FAQ

General:

How many tournaments are there during a year?

The High School Esports League offers four tournaments per year: Fall Major, Winter Challenge, Spring Major, and Summer Challenge. The Middle School Esports League offers two tournaments per year: Fall Major and Spring Major.

What is the tournament structure?

The Fall and Spring Major tournaments are formatted in a swiss style where students have 1 match per week through the duration of the tournament. The Winter and Challenge tournaments are formatted in a leaderboard style where students can play each game up to once per day for every day their game is offered. Both tournaments include playoffs and finals.

Do you have a list of partnered schools in my area?

You can access a map of all of our partnered schools **here**.

Can I play for free?

Yes, we offer Rocket League and Fortnite for free in every tournament we offer.

What is the pricing?

You can find our current pricing structure for HSEL on our pricing page **here**. You can find our current pricing structure for MSEL on the main **MSEL website**.

Do you provide the game licenses?

No, we do not provide game licenses.

Can students play multiple games?

Yes, students may participate in as many games as they would like during a tournament.

What are the prizes?

HSEL offers scholarships to the final winners of each game within a tournament as well as trophies and swag bags for 1st through 3rd place. MSEL offers trophies and swag bags for 1st through 3rd place for every game in a tournament.

Can students play from home?

Yes, students may participate remotely or from school.

What is a battle pass?

A battle pass is a tournament pass that allows you to access a specific tournament. A single tournament pass grants a student access to one tournament. An annual pass will grant a student access to all tournaments within a given year for MSEL and HSEL, respectively.

Contact: success@highschoolesportsleague.com

What is a game connection?

Adding your game connection is the process of adding your gamer tag on your profile. A game connection is required to be eligible for placement on a roster. Additionally, having your "in game name" not only makes it easier to contact and invite opponents to game lobbies, but also ensures that the players in game match the players on the team roster.

How do we contact our opponent?

Once you receive an opponent through the queue system and have access to your match page, you will communicate with your opponent through the Match Chat function on the dashboard.

How long do the tournaments last?

Majors (Fall & Spring) consist of 8 weeks of normal match play and 2 weeks of playoffs/finals. Challenges (Winter & Summer) consist of 3 weeks of normal match play and 1 week of playoffs/finals.

Can I set up a league within my district?

Yes, we can help facilitate a district wide league or tournament. Please contact **sales@highschoolesportsleague.com** for details.

I missed a match. Is there anything I can do to make up the match?

Yes, we provide 2 different match makeup weeks during the course of our tournaments where you can double up on matches to make up for the ones you missed. You can find the current makeup week schedule **here** for HSEL and **here** for MSEL.

What games can I play?

You can find the current list of games we are offering for HSEL **here**. You can find the current list of games we are offering for MSEL **here.**

Can I sign up for both PlayStation, Xbox, and PC tournaments for the same game?

Yes, you can sign up for a tournament for a specific game on every platform as long as you are only on one roster per game per platform.

Can I have an additional advisor join my school account?

Yes, you can invite the additional advisor to join your team through the members page on your dashboard. Once they show on your members list then you can mark them as a team captain. This will give the additional advisor the same administrative abilities as the existing team advisor. The only limitation is that they will not be able to purchase passes for the entire team.

How many teams will make the playoffs?

The amount of rosters that make the playoffs is all dependent on the total registration numbers for that particular tournament.

Do I need an online subscription in order to participate?

Online subscriptions are only required for paid console games. Games that are free to play on console such as Fortnite, CoD: Warzone, and Rocket League and all PC games do not require an online subscription to play.

Registration:

How do I sign up?

If you are a "school official", you may submit a free school application to join the **HSEL** and **MSEL** communities. If you are a student looking to join a team, your team advisor may send you an invite to join their team. If you are a student looking to participate as a free agent, you may sign up as a "student" through those links and create a team.

Is there a deadline to register for a tournament?

Yes, there are specific deadlines to register for tournaments. The deadline is usually set to be the day before the tournament begins. Dates are subject to change as we may extend registration on a case by case basis.

How many students can I add to my roster?

You may have up to twice the number of starting players required to play a game minus 1 on your roster for team games. For example, Overwatch requires you to have 6 players to play a match, which means you may have 11 students on your roster (6 starting players and 5 substitutes). For solo games, you can add all of your students on one roster as long as they are playing on the same platform.

What is the difference between a team and a roster?

A team encompasses all of your members and a roster is the list of players playing a specific game.

Is there a maximum/minimum number of students that I need on my team?

There is no minimum or maximum number of students needed to form a team.

How many rosters can I have for one game?

You may have as many rosters for one game as long as a student is not on multiple rosters for the same game.

How do I purchase battle passes?

You may purchase battle passes through the dashboard by clicking on the Purchase Passes tab or if you require an invoice, please email **sales@highschoolesportsleague.com.**

My students are younger than 13 years old. How can they sign up?

If your students are younger than 13 years old, your Customer Success Agent will create your student accounts for you. Please reach out to your Customer Success Agent to facilitate this process.

Do we have to schedule our own matches?

No, all of the games we offer in a tournament are usually available multiple days a week with multiple **queue times** on each day. You simply queue for your match at the day and time that best works for you.

Contact: success@highschoolesportsleague.com

I gifted a pass to a student and now I can't revoke their pass. What should I do?

Whoever is gifted the pass becomes the owner of that pass and you will not be able to revoke it or assign it to someone else. Please submit a support ticket **here** to resolve this issue.

Support:

I am having technical issues. Who can I contact?

Please report any technical issues to the support team by submitting a ticket **here**.

How can I submit a match dispute?

Please submit your match dispute to our support team **here**.

I did not receive the verification email when I signed up. What should I do?

Please contact the Customer Success Associate that reached out to you about your verification. They can help assist you in getting another verification email sent to you. If you are a student looking for verification, you can submit a ticket **here**.

Technical:

What kind of equipment do I need?

The games we offer are played on multiple platforms including xbox, playstation, nintendo, and PC. Please review our console/pc overview **here**. Other non hardware equipment you may need includes online subscriptions as well as the game software.

I am looking to purchase hardware. Do you have any recommendations?

We have a partnership with D&H that you may contact **here**. You can also take a look at our PC hardware requirements article **here**.

Contact: success@highschoolesportsleague.com

Do you have any technical resources I can submit to my IT department?

Please visit the technical help page **here** to find any information regarding whitelisting, minimum requirements, and ports to open.

Resources:

Do you offer an esports curriculum?

Yes, educators have free access to a comprehensive, semester-long curriculum called **Gaming Concepts**. Gaming Concepts teaches college and career ready skills and social-emotional learning - all through the lens of video games and esports.

Do you offer any online courses to help individuals understand esports?

Our non-profit partner, the Varsity Esports Foundation, created the **Esports Education Network** to help introduce advisors to the world of esports. There are four free courses with one paid course for a coaching certification. These courses may be taken for professional development hours.

Where can I find research on esports?

The Varsity Esports Foundation has compiled a list of research on esports that you may find **here**.

Is there any way to help with fundraising?

Yes, please visit our **Funding Opportunities** page for more information.

My team is looking to purchase jerseys. Do you have any recommendations?

Yes, please contact our esports apparel partner **Skullz** to get in contact with a representative who can assist you.

Are there additional perks a school may receive if they participate in your league?

Yes, we have developed partnerships to offer perks to our partnered schools. You may find a list of partnership perks **here**.

How do students claim their scholarship funds?

At the end of every season, the first place team for every tournament will be contacted by the Varsity Esports Foundation to take the next steps to receive their scholarship disbursement. For more information, please click **here**.